

Honorable Martin Glenn;

I am writing you to request custody accounts be able to immediately withdraw their assets from Celsius “in-kind” (1 Bitcoin for 1 Bitcoin).

I have well over \$1,300,000 in this custody account which was worth almost \$2,700,000 less than 12 months ago. I chose to move it into the custody account under the assumption that it was safe due to the well-understood definition of a “custodian” as well as Celsius’s own terms and conditions (I will attach these below).

It seems almost silly we have to even request access from a “custodian” for our funds seeing that is exactly what a custodian is supposed to do, give you your property when you request it.

If we do not take care of this soon I fear that the seemingly small 4% of those in the custody category (my funds making up around .6% of it), we risk it being jumbled together with all of the funds in the “Earn” program.

Custody makes it very clear the difference in the Custody and the Earn accounts and although I do think they mislead their users in many ways, if we allow people to simply throw around the word “Custody” without actually being custodians then the public will have no reason to trust any establishment claiming to be a “Custodian”.

The amount of people who have been affected by this mismanagement of funds is unbelievable, I think this is a very simple way to give this community a “win” as we haven’t had anything positive in regards to our funds in over a month.

I also believe it is easily the right thing to do.

In listening to the first hearing it is also very clear that Celsius (and their lawyers) are ready to give back the funds to those in Custody, but they “punted” the mandate over to you because they didn’t want to make a move without your approval and risk losing the protection this bankruptcy filing is providing them.

I’ll attach below an exert from one of the other dozen or so letters I’ve read being sent to you regarding custodian accounts as I believe David Little did an excellent job in summarizing, in Celsius’s own submitted documents to the court, the differences in the “Earn” and the “Custody” account.

“Ownership Ownership and title of digital assets in Custody accounts is clear.

The documents submitted to the courts on 7/14/2022 highlight the difference in account types.

First on Page 3 (See Fig. 1), where it is made clear that Custody accounts have different terms of use.

This is later reinforced on Page 19 when it stated that Custody assets “shall at all times remain with the [user] (See Fig. 1).

Based on these statements it is clear that if the Custody assets remain unable to be withdrawn, Celsius is in clear violation with its own terms.

In addition to this, the First Day Presentation it states that [for Custody accounts] "Title remains with customer and Celsius cannot use coins without instructions from the customer." (See Fig. 2)

We can see a clear demarcation in account types. I believe that in order to honor the verbiage in the terms of service and submitted court documents, assets in Custody should be allowed to be withdrawn and users should be able to choose another custodian.

Balance Sheet Celsius has clearly made an effort to delineate assets on its balance sheet and highlight Custody Assets as their own separate line item (Fig. 3).

As opposed to every other Assets and Liabilities on the balance sheet, please note that Custody accounts show a net zero balance for Celsius Network.

These amounts each are listed as \$180 MM which indicates that customers should be made whole and reinforce the company's stated terms that Celsius did not have the right to "transfer, sell, loan or otherwise rehypothecate" digital assets in custody" (Fig. 1) .

My hope is that you will consider allowing customers to withdraw 100% of their funds in Celsius Custody accounts in an expedited manner.

I believe it is within our rights and pursuant to the court documents filed those customers own the title to the Custody assets and we should be able to therefore choose with custodian to store them."

Every day those with assets in the custodial accounts are no able to withdraw their funds (as per their right) is another day these funds get re-allocated to paying employees, paying back taxes, paying lawyers, or lost to whatever other consequence this disgustingly poor managed company will bring.

Thank you for your consideration,
R.A.

³ A small percentage of digital assets transferred to Celsius came in through the no yield “Custody Service,” which has different terms of use (as discussed in Part II of this Declaration).

iv. Custody Service

58. In April 2022, the Company began providing a new type of service marketed to its users located in the U.S. called the Celsius Custody Service. For eligible users, “Custody Service” serves as the central hub of their digital asset account at Celsius, enabling the user to navigate from Celsius’ “Custody Wallet” to various Celsius products (based on the availability of those products in the user’s jurisdiction). For example, an eligible customer could elect to transfer their cryptocurrency from the “Custody Service” program to the Earn program to earn rewards. For clarity, crypto assets held solely in “Custody Service” do not earn rewards from the Earn program as crypto assets held in custody shall “at all times remain with the [user]” and “Celsius will not transfer, sell, loan or otherwise rehypothecate” digital assets in custody unless “specifically instructed by [users], except as required by valid court order, competent regulatory agency, government agency or applicable law.”¹⁰ Pursuant to the “Terms of Use,” the Company is, however, entitled to set-off any obligations owed by a user to the Company against the user’s

¹⁰ See paragraph 4.B., Celsius’ “Terms of Use,” as of April 14, 2022.

Key Business Segments – Retail



Earn Program: Retail customers transferred coins to Celsius and earned rewards

- Under the Terms of Use (“TOUs”), title to coins is transferred to Celsius, and Celsius is entitled to use, sell, pledge, and rehypothecate those coins.
- Since April 15, 2022, the Earn product has been limited to U.S. accredited investors and foreign customers.

Borrow Program: Celsius lent USD or coins to borrowers who post coins as collateral

- Borrowers were able to choose from different loan products based upon LTV ratios of posted collateral, with applicable interest rates being higher for higher LTV loans.
- Title to coins is transferred to Celsius and Celsius is entitled to use, sell, pledge, and rehypothecate those coins.

Custody Program: Custodial services for customer, incl. U.S. non-accredited investors

- Began in April 2022
- Title remains with customer and Celsius cannot use coins without instructions from the customer.



Fig. 2 – Page 9 of ‘First Day Presentation’ document filed 7/18/2022

| Celsius Network Inc. | |
|--|-------------------|
| Consolidated Assets & Liabilities, as of July 13, 2022 | |
| (USD, MM\$) | |
| <u>Liabilities</u> | |
| User Liabilities | \$ (4,720) |
| CEL Liabilities | (210) |
| Custody Liabilities | (180) |
| Other | (390) |
| Total Liabilities | \$ (5,500) |
| <u>Assets</u> | |
| Bank Cash | 170 |
| Crypto Assets | 1,750 |
| Loans | 930 |
| Allowance For Doubtful Accounts | (310) |
| Net Loans | 620 |
| Mining Assets | 720 |
| Custody Assets | 180 |
| CEL Token | 600 |
| Other | 270 |
| Total Assets | \$ 4,310 |
| Surplus / (Deficit) | \$ (1,190) |
| <p><u>Note</u> These preliminary unaudited amounts are presented on a non-GAAP basis for illustrative purposes only and are rounded to the nearest \$10 million USD. Amounts include non-Debtor subsidiaries. Celsius generally does not produce mid-month balances sheets, and the intent here is to provide a snapshot and directional sense for various assets and liabilities as of the petition date. Amounts from subsequent filings reflecting a petition date balance sheet may be materially different as a result of further review and diligence by management.</p> | |

Fig. 3 – Page 7 of ‘Main Document,’ document filed 7/14/2022